

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 07<sup>th</sup> day of May'2024**

**C.G.No.141/2023-24/Anantapur Circle**

**CHAIRPERSON**            **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>

***Between***

Sri. N. Sreenivasulu, Priyanka Nagar,  
Petrol Pump Backside, Dharmavaram (M),  
Anantapur Dist.

Complainant

***AND***

- |   |             |
|---|-------------|
| 1. Dy. Executive Engineer/O/Dharmavaram |             |
| 2. Executive Engineer/O/Anantapur ( R)  | Respondents |

This complaint came up for final hearing before this Forum through video conferencing on 03.04.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

**ORDER**

- 01.** The complainant filed the complaint during Vidyut Awareness Camp conducted on 16.02.2024 at Dharmavaram, stating that he applied for 07 new domestic service connections in the name of his wife but the respondents did not release the service connections.



- 02.** The said complaint was registered as C.G.No.141/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they erected one DTR and released the service connections as per the request of the complainant and thereby redressed the grievance of the complainant.
- 03.** Complainant absent. Heard the respondents through video conferencing.
- 04.** Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant did not attend the enquiry through video conferencing and did not deny the version of the respondents. However, when we contacted the complainant through phone, he admitted that the respondents erected one DTR and released service connections as per his application and admitted that his grievance is redressed. Hence, the complaint is closed. No order as to costs.
- 05.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of

Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this the 07<sup>th</sup> day of May'2024.

*07/05/2024*

**CHAIRPERSON**

*Ramaprasad*  
Member (Finance)  
*07/05/2024*

*[Signature]*  
Member (Technical)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Hyderabad-04.**

**The Stock file.**

*[Signature]*